



Quality Policy

Quality excellence is based on the commitment and proactive participation by ALL employees.

- Customer Service – We are committed to exceeding customer expectations by continuously meeting their requirements, understanding their needs and valuing their feedback.
- Quality Products – We are committed to producing products with a “Right From Me” mindset; focusing on preventative action to achieve Zero Defects.
- Employee Involvement – Ensuring that all employees understand how they can contribute to customer satisfaction and continuous improvement through the established quality targets and management commitment.
- Continuous Improvement – As process owners, employees at every level are proactively participating in improvement of their work processes.